

- a) RTI Systems (RTIS) Security/Surveillance systems, and services exceeds NFPA 72 National Fire Alarm and Signaling Code.
- b) RTIS Security/Surveillance systems, services, and Command & Control Desk exceeds UL Listed Central Supervising Service (alarm receiving station).
- c) RTIS Security/Surveillance Command & Control Desk interfaces 24/7 with NOAA Weather Radio All Hazards (NWR) for severe weather warnings. In the event of severe weather warnings becoming issues for the property location and vicinity, the RTIS Command & Control Desk continually updates property and client management.
- d) RTIS management and field teams carry out and prepare Security Vulnerability Assessment (SVA) as defined in NFPA 730: Guide for Premises Security at all contracted client properties on an ongoing basis,



## STANDARD OPERATING PROCEDURES (SOP)

- a) RTIS integrates multiple security systems, services, and methodologies to provide our clients with a seamless, and dependable interactive Security/Surveillance solutions.
- b) The RTIS Security/Surveillance system and services is a comprehensive electronic video and video analytic surveillance system designed to instantly have the appropriate first responders respond to “video verified” abnormal conditions such as intrusion, arson, and fire, etc..
- c) RTIS Security/Surveillance monitoring services commence immediately at time of hand-over and concludes immediately at time of hand-back. This is handled by an authorized individuals sending “Arm” or DisArm” text commands from their authorized smart phones. Arm/DisArm hand-off command uses a 3 factor authentication methodology: a) Authorized user; b) Authorized smart phone number; c) Authorized smart phone operating system (OS) as when the user account was established. Should there be a change in the user phone OS type (iPhone, Android, Windows, or BlackBerry), upon authorized approval, RTIS can adjust the account credentials to reflect the new phone OS.
- d) RTIS Security/Surveillance services integrate Video Analytics technology, ancillary systems, control systems, signal transmitting/receiving systems as needed to provide “Live Real-Time” detection of abnormal conditions including intrusion, theft, assault, arson, and fire.
- e) RTIS Security/Surveillance systems and services detect and discriminate the intrusion of persons or vehicles within predefined lockdown areas.
- f) RTIS Security/Surveillance services include annunciators on all venues as a standard feature. The annunciators allow the RTIS Command & Control Desk to have 2-way voice interface and activation of audio sirens.



- g) RTIS Command & Control Desk and senior management communicate with first responders with “video verified” requests for assistance. Typically, dispatch connects our call to the lead car for detailed descriptions, and exact location(s) of the perpetrators.
- h) RTIS Security/Surveillance HD netOptic cameras with Night Vision and Video Analytics technology provide 24/7 situational awareness – we never sleep... we are never late for work... we are everywhere.
- i) RTIS Security/Surveillance systems capture and archive thousands of hours of “live real-time” HD imagery on a constant loop basis from every HD netOptic camera, allowing for documentation of critical events, incidents, threats, vehicle license plate recognition (LPR) and facial recognition (FR). All video is capture and archived at its full uncompressed image size and frame rate.

### WHY RTI SYSTEMS:

- a) RTIS Security/Surveillance systems and monitoring is client and first responder proven to be 100% more effective than non-video verified alarm systems.
- b) RTIS only monitors RTIS client sites – we do not subcontract any services to third parties!!!
- c) RTIS maintains a dedicated R&D and IT division for the in-house development of all software and component integration. The R&D and IT divisions are specialists in Rapid Application Development (RAD) fast-track methodologies; therefore, the time from inception to field-tested and market ready is greatly accelerated.
- d) RTIS thrives in providing superior quality, service, and practical solutions that allow our clients and their staff to manage their jobs and workflow better, increase productivity and most importantly “reduce liabilities, risks, and costs”, and “increase bottom line profits”.
- e) RTIS maintains strong investigative and consulting relationships with local, state, and national authorities.
- f) The owners and management of RTI Systems hold degrees in Business and Information Technologies and over the past 38+ years have managed and directed a number of Security & IT based enterprises with a world-wide client base spanning various business sectors.

